## A Guide to Payment Automation in Accounts Payable

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The Association of Accountants and Financial Professionals in Business



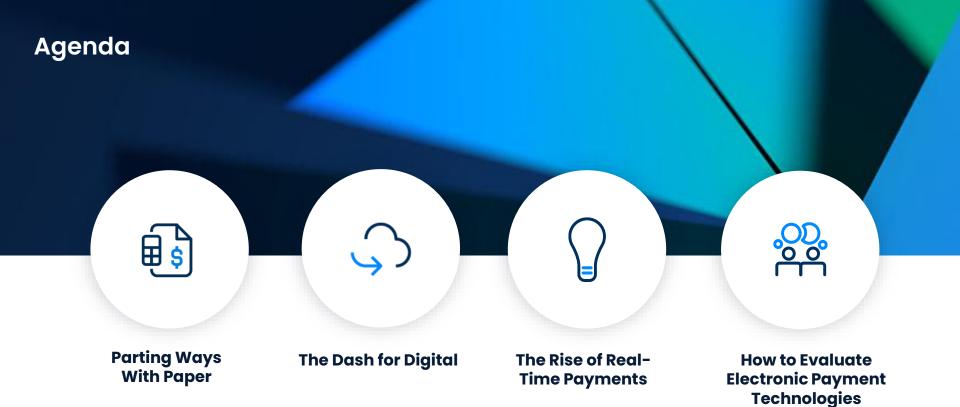
## **Featured Presenters**



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# Parting Ways With Paper

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#### Paper Checks Are Becoming Outdated

# Only 5%

## of organizations use checks most often to pay suppliers.

Source: AvidXchange's 2024 Trends Survey

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## **Check Fraud is Increasing**

- The U.S. Treasury Department has reported a 385% increase in check fraud since the pandemic.<sup>1</sup>
- Seventy-six percent of organizations experienced payment fraud in the past calendar year.<sup>2</sup>
  - Checks accounted for the largest share of related financial loss, ranging from \$50,000 to more than \$1 million.<sup>2</sup>

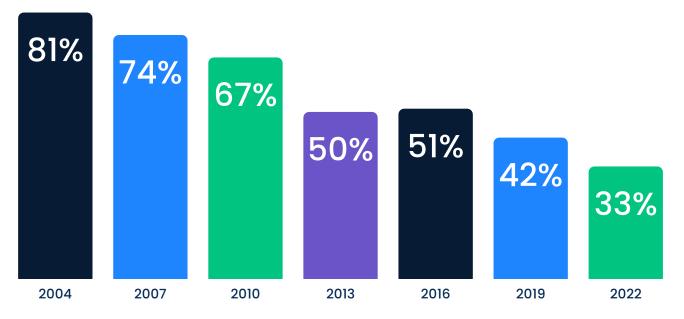


Ihttps://home.treasury.gov/news/press-releases/jy2134
<sup>2</sup>AvidXchange, IOFM's "The State of B2B Payment Security in 2024" Report

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Percentage of B2B Payments Made by Check in the U.S. and Canada



Source: 2022 AFP Digital Payments Survey Report

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# Has your organization been victim of check fraud attacks or attempts?

a. Yes

b. No

## Poll Question 1 Results: (Placeholder)

## The Dash for Digital

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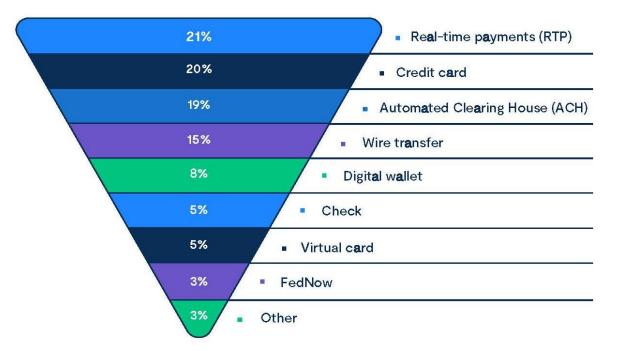
## The Impact of Faster Payments

# 80%

of finance professionals in the U.S. and Canada believe faster payments will have a "positive" or "very positive" impact on organizations.

Source: 2022 AFP Digital Payments Survey Report

## Payment Method Used Most Often to Pay Suppliers/Vendors in 2023



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## **AI Revolutionizes Accounts Payable**

How AI can help improve AP processes

## Al in AP

Invoice entry and verification: Computer vision can automate invoice entry and improve accuracy.

PO matching: AI can validate invoices against purchase orders and sales receipts without human intervention.

Workflow automation: AI-driven workflow automation tools can route invoices for approval based on both machine learning and predefined rules.



## **AI Revolutionizes Accounts Payable**

How AI can help improve AP processes



## Al in AP

Anomaly detection: AI can help detect fraudulent invoices or irregular payment patterns by analyzing historical data.

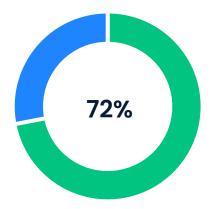
**Reporting and analytics:** Al can generate insightful reports and dashboards, providing a clear view of AP performance to help make data-driven decisions.

Buyer savings: An algorithm can analyze contract terms and offer suggestions and notifications for payment timing to capture supplier discounts.

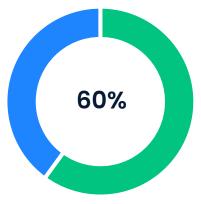


## The State of AI in Finance Departments

Finance pros embrace AI



of organizations are currently using Al technology in their finance department



of senior finance professionals say they're "very comfortable" working with Al of finance professionals say their department is using AI for customer service

67%

Source: AvidXchange 2024 Trends Survey, September 2023

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## Poll Question 2:

What payment method does your organization use to pay suppliers/vendors most often?

- a. Real-time payments (RTP)
- b. Credit cards
- c. Wire transfer
- d. Automated clearing house (ACH)
- e. Digital wallet
- f. Check
- g. Virtual card
- h. FedNow
- i. Other

## Poll Question 2 Results: (Placeholder)

# The Rise of Real-Time Payments

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#### **Popular Electronic Payment Methods**

Credit card: Allows the payer to borrow funds that are paid back, plus applicable interest, over time.

**Debit card:** Money is deducted from the payer's checking account.

Virtual credit card: Functions like a physical credit card but generates different card numbers and expiration dates, limiting fraud risk.

Online banking: Enables online transactions via the payer's banking platform.

Electronic funds transfer (EFT): Funds are electronically transferred directly from the payer's bank account to the payee's.



#### **Popular Electronic Payment Methods**



Automated Clearing House (ACH): This network electronically moves money between bank accounts in batches.

Wire transfer: Electronically transfers funds between financial institutions.

**Real-time payments:** RTP from The Clearing House and FedNow from the Federal Reserve are examples of platforms that allow instant transactions between businesses.

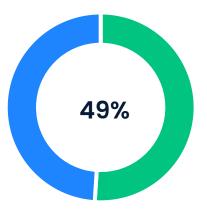
Mobile wallet: Includes mobile apps like Apple Pay or Venmo that store payment information to enable contactless transactions.

**Contactless payment:** Enables transactions by tapping or waving a card or smartphone near a payment terminal.

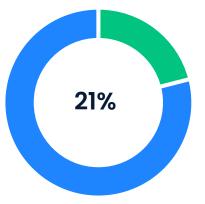
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## **Real-Time Payments Power Instant Transactions**

Finance pros embrace real-time payments



of organizations used real-time payments to pay suppliers in 2023



of organizations use realtime payments most often to pay suppliers 81%

of survey respondents have noticed an increased demand for real-time payments from suppliers

Source: AvidXchange's 2024 Trends Survey

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## Institutions Participating in the FedNow Service Network

Of the 9,000+ eligible federally insured financial institutions in the United States

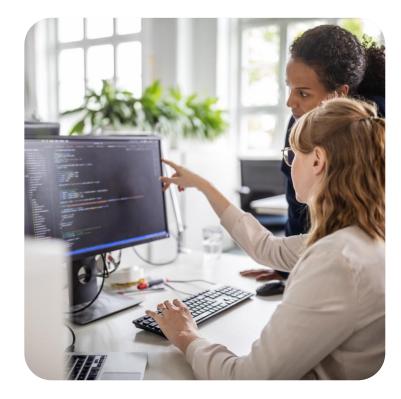
35	400	758
July 2023	January 2024	May 2024
(FedNow launch)		

Source: <u>The Federal Reserve (January 2024)</u> Source: <u>The Federal Reserve (May 15, 2024)</u> Source: <u>The Federal Deposit Insurance Corporation (May 2024)</u> Source: <u>The National Credit Union Administration (2023 04)</u>

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## Al's Impact on Electronic Payments

- Al is enhancing electronic payment methods by enabling features like improved fraud detection and predictive analytics.
- Leveraging AI within electronic payment methods can streamline the payment process and supports a highly efficient electronic ecosystem for financial transactions.
- While our <u>B2B Payment Security Survey</u> with IOFM found that only 5% of AP departments currently use AI-driven anomaly detection to help mitigate the risk of payment fraud, adoption is likely to grow.



## Poll Question 3:

Has your finance team seen an increase in requests from suppliers or vendors for real-time payments (RTP)?

a. Yes

b. No

## Poll Question 3 Results: (Placeholder)

# How to Evaluate Electronic Payment Technologies

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#### **Supplier setup**

Choose a technology provider with a positive track record for supplier service and support.

#### **E-conversion rate**

Ensure the payment company you select is skilled in helping suppliers understand the advantages of e-payments to encourage their adoption.

#### Automation

Automating payments streamlines financial operations, offering businesses improved efficiency and accuracy.

#### **Experience**

Choose an electronic payment provider with expertise in the B2B space.

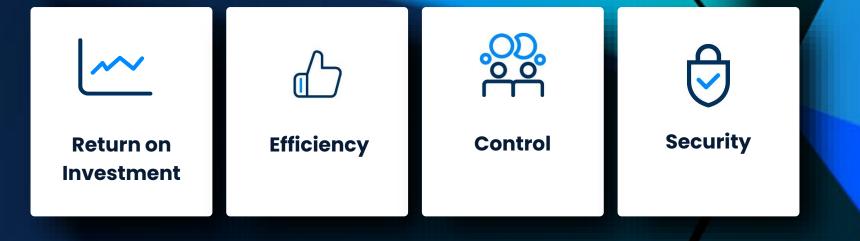
**Considerations for** 

**Evaluating Electronic** 

**Payment Technologies** 

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## **Benefits of Electronic Payments**



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## Poll Question 4:

# What is the biggest driver for digital payments within your organization?

- a. Security concerns surrounding paper checks
- b. Increasing requests for digital payments from suppliers
- c. Improved payment processing speed
- d. Cost-savings
- e. None my organization is not interested in adopting digital payment technology

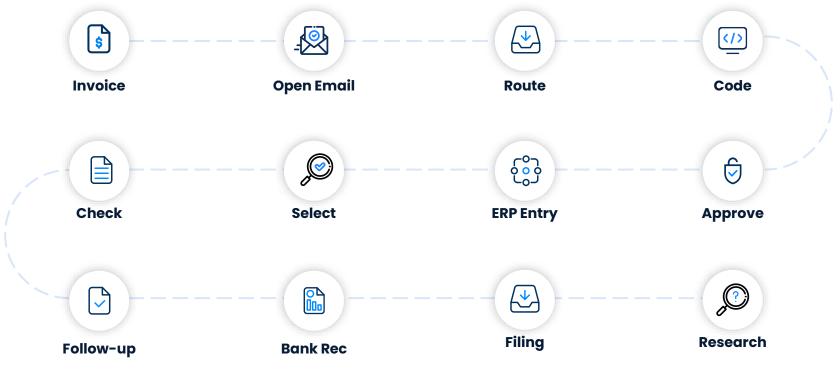
## Poll Question 4 Results: (Placeholder)

## **AP** Automation

with AvidXchange

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#### Before Automation With AvidXchange

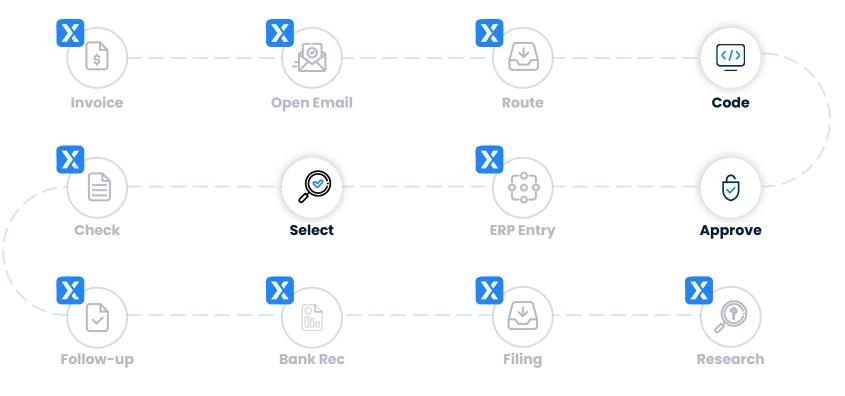


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After Automation With AvidXchange





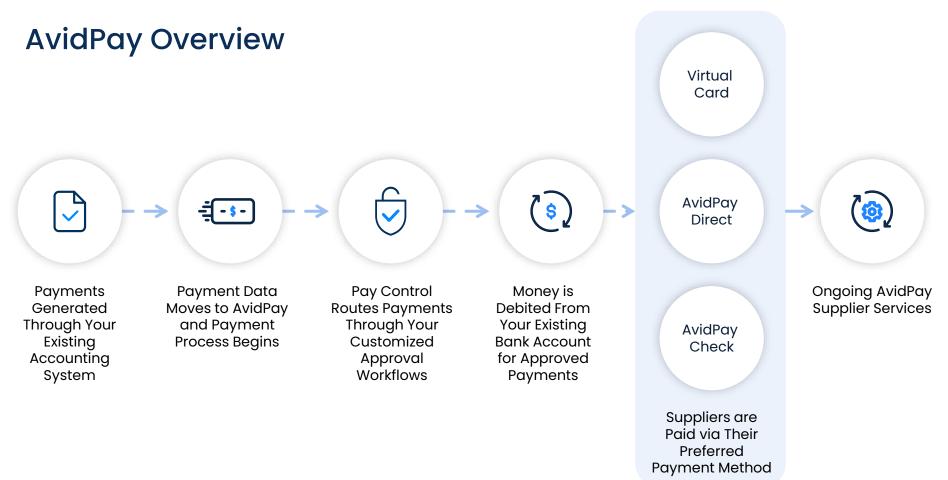
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## **AvidInvoice Differentiators**



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## Increase Your Efficiency When You Automate with AvidXchange

#### **Reduce Cost**

Reduce both direct and indirect costs of end-to-end accounts payables.

#### **Improve Visibility**

Gain back your visibility into all invoices and payments and help reduce fraud

#### **Maintain Control**

Create sophisticated workflows to ensure highquality and consistent processes.

#### **Increase Efficiency**

Eliminate paper, manual tasks, errors to move your business forward faster.

#### **Scale Seamlessly**

Grow your business without having to scale your costs.

#### **Reduce Risk**

Reduce financial and reputational risk with e-payment options.

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## Poll Question 5:

What is the biggest driver for digital payments within your organization?

- a. Security concerns surrounding paper checks
- b. Increasing requests for digital payments from suppliers
- c. Improved payment processing speed
- d. Cost-savings
- e. None my organization is not interested in adopting digital payment technology

## Poll Question 5 Results: (Placeholder)

## Questions and Answers



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# Thank you!

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