Best Practices for Achieving Connected Compliance

Stefan van Duyvendijk FloQast July 24th, 2024



The Association of Accountants and Financial Professionals in Business



Featured Presenter

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The Association of Accountants and Financial Professionals in Business





Accounting Workflow Automation Purpose built by accountants for accountants

We help accounting teams achieve operational excellence











G2: Highest rated of all financial Close software

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> **TrustRadius:** Top Rated Software





of Customers Achieve Target Business Value or Higher*

Learning Objectives

- 1. Gain insights into market trends
- 2. Review a practical path to IPO readiness to plot your course
- 3. Discover the people, processes, and technology investments companies should make in preparation for their next step
- 4. Learn how to nurture an agile accounting and finance team in preparation for an exit, using technology as an enabler





Poll Question 1:

Is your company on the horizon to transition to SOX 404(b)?

- a. Yes
- b. No
- c. Uncertain



Poll Question 1 Results: (Placeholder)



Comparing SOX Compliance

404a vs. 404b





Compare Contrast

404a

- Mgmt is responsible for designing and implementing a suitable ICFR environment
- CEO and CFO must represent the effectiveness of the ICFR control environment
- Annual internal assessment of ICFR
- Auditors only need review and test design of ICFR & do not opine or provide additional assessment
- Lower audit risk less scrutiny

404b

- Mgmt is responsible for designing and implementing a suitable ICFR environment
- CEO and CFO must represent the effectiveness of the ICFR control environment
- Annual internal AND external assessment of ICFR
- Auditors must understand AND test design and operational effectiveness of ICFR
- Higher audit risk more scrutiny



The Real Differentiator



Audit risk is a cost lever

- The higher the risk the higher the cost
- Risk is reduced with procedure
- Level of assurance is correlated to audit procedures
- Sufficient level of tolerable procedures need to be met by regulation





The 404b Perception

THE PROBLEM

The audit pains leave an impression of a costly and tedious process, that didn't change results. This breeds a "check-the-box" mentality.

However, organizations need an internal perception shift to strategically align their program instead of looking at external pains. Regulation + External Audit

Organizations need a ROI!

Value Balance of Compliance Programs

SHIFTING THE FOCUS

To what extent are your current compliance or control management processes adding value to your organization?

46% 23% 5% Adding very Adding Adding value Adding significant value To what extent are your current compliance or control management processes adding or removing stress from the work?



Common Issues of 404b Progams



Most organizations lack a blueprint for adding strategic value to their organization through compliance. Focus is on warm bodies in seas. Rather than the right people with the requisite knowledge.

People do not appear to have the technology to be more effective in their roles.



Poll Question 2:

What's the status of your organization's compliance program?

- a. Industry specific compliance is required to be reported on
- **b.** Recently public
- c. Established public company
- d. M&A brought the company under a public parent requiring new levels of SOX compliance



Poll Question 2 Results: (Placeholder)



Embracing a SOX 404b Compliance Program

The Keys to Success

The Keys To Success



Companies Should See Value in Having an Agile, Efficient SOX Program A Good SOX Program is an Audit Partner Companies Should Use SOX Compliance Programs Strategically

Ways to Improve Your SOX Compliance Program to Prepare for a 404b Transition



Steps

- Step 1: Promote Tone at the Top
- Step 2: Select Champion
- Step 3: Align Stakeholders
- **Step 4:** Establish Ownership & Accountability
- Step 5: Continuous Education
- Step 6: Reassess Risks and Controls
- Step 7: Evaluate Existing SOX Documation
- Step 8: Active Monitoring & Remediation
- Step 9: Leverage Technology



Compliance studies show strategic alignment is key to success.

Strategic alignment provides:

- Clarity of purpose, ownership, & accountability
- Organizational momentum

Organizational momentum results in **change**.

Strategic alignment is **deployed** through **'tone-atthe-top'** and should include BoD, C-Suite, and senior leadership.

Step One

Promote a Strong Tone at the Top

Promote a culture of openness where concerns are discussed without fear of victimization or backlash

Form an advisory task force of relevant department heads to exchange info, monitor progress, and provide feedback

Allocate resources (personnel, time, money, and authority)

Identify SOX strategic goals & evaluate annually

Step Two

Select SOX Champion (Overseer)

Practical Execution:

Appoint SOX Compliance Officer

Staff(s) based on relevant skills



Prioritize Projects

Prioritize their workload to 404b transition and maintenance



Budget

Include training and development costs in budget annually

**Source: FloQast 2023 Compliance Survey

\$2.4M

Annual spend

A capable champion** is necessary to lead the program transition if you want to see RIO.

Many organizations lack in compliance literacy with many scoring a failing grade. Training WILL BE necessary.

Note: the champion is the operation leader and separate from internal audit.

Step Two (Continued) Select SOX Champion

Relevant Skills



Current staffing issues

It's unlikely to find the champion internally or hire externally in a timely manner.

You will most likely have to <u>develop a champion</u> to meet your needs.

Consider

Using a consulting partner to help with your time sensitive transition.

We are here to help!

Refer to our compliance journey page for more resources to develop your team.

Proper 404b compliance extends **beyond the CFO** and internal audit and into Sales and Operations, as well as, external parties.

SOX compliance **doesn't** inherently cover all business cycles.

However, financial reporting processes, controls, and risks exist in almost every business cycle.

Note: External audit is a key stakeholder in your 404b transition.

Step Three

Align Stakeholders

Practical Tips



Leverage your SOX compliance task force as it should be many of the same individuals Align early and communicate often Include Internal Audit and External audit early



Step Four

Establish Ownership & Accountability

Practical Tips



Timely action & remediation

Are critical components in assessing the effectiveness of a compliance program.

Organizational timeliness

Is determined by how clear ownership & accountability are. This is just as true for SOX 404b transition and maintenance.

Control owners

Are the "boots on the ground" that have the deepest under-standing of the process and best POV on environment changes.

Poll Question 3:

How sophisticated would you rate your financial compliance program?

Rate 1-5, 1 being the lowest, 5 being the highest



Poll Question 3 Results: (Placeholder)





Business is constantly evolving and changing. Change means new ways to do business which means new risks and environment.

SOX compliance has significantly changed and expanded over 2 decades.

Technology landscape has significantly change over the same period.

Continuous education is necessary to stay ready and capable.

Step Five

Continuous Education



Management should:

Create Systems	Training on Best Practices	Stay on top of trends	Create networks
Create reli- able systems for reviewing new pronoun- cements, and PCOAB inspection results	Train control owners regularly on changes and best practices	Regularly review technology development	Create strong networks in your community and industry to find new ways-to- work
recent Climate			

Think: SEC's recent Climate Disclosure update...





Reassess Risks



- Create a technology foundation that allows visibility into your risk environment to support assessment
 - Set schedule and method to assess risks
- Reassessment should occur whenever there is a significant change to the business environment
- Best-in-class programs will have an "always live" control environment



Transition to 404b

Invites more scrutiny which will require a reassessment of your risks under this new lens.

Periodic assessment

Is a primary tool to improve your SOX compliance. Risks do change designation from low to significant and vice versa.

Re-calibration

Allows for a leaner, more efficient 404b compliance program.

Think of it as muscle memory!



Just as your risks need to be reassessed for 404b transition, so does your documentation.

Documentation is what is used to support your effectiveness testing for your internal and external auditors.

It is also important for process adherence and your ability to operate efficiently, and education of your controls owners and affects your ability to on-board new people.

Step Seven

Evaluate Existing SOX Documentation for Uplift

Practical tips

Include external auditors in evaluation of existing documentation early — they have stricter documentation standards

For 404b transition consider 3rd party assessment — they usually have broader experience & unbiased POV

Leverage technology to help capture and manage expansive documentation.

Documentation is expansive, hard to manage, and needs to be timely. Your compliance tool can greatly impact how difficult it is to capture it, manage it, and how timely it is.

Step Seven (Continued)

Evaluate Existing SOX Documentation for Uplift

Documentation includes:



Step Eight

Actively Monitor Control Deficiencies & Remediation Plans

Practical application & tips:

Detective timeliness is a lever that affects severity and cost of a deficiency 🧩

Communicate early with internal and external audit

Determine if a control deficiency is remediated using reliable evidence over a sustained period

Get agreement with internal & external audit 3 types of system controls

Preventive, Detective, & Corrective

Preventive will inevitably fail

So it is <u>critical</u> that Detective and Corrective controls are put in place to remediate. Risk can be managed by not eliminated.

Key process of 302 certification.

Spiraling deficiencies

Unidentified or untracked deficiencies can <u>easily</u> spiral into significant deficiency or material weakness.



Technology can be a hindrance or an advantage. Most accounting teams find theirs to be routine* at best forcing them to work around the technology without real ROI.

However, some have synergistic relationships that drive improved performance and ROI.

The relationship also impacts your team's work persona and retention capabilities.

Step Nine

Technology as a Catalyst of Change

Retention related to technology relationship:



Step Nine Technology as a Catalyst of Change



Key Technology Characteristics to have:



FloQast: Business Integrated Controls



Using Technology As A Unifying Force For Transformation

Upstream **26%** reduction in time to close the books monthly 26% reduction in time required for the audit process

39% increase in accuracy of close data

23% reduction in discrepancies found by auditors

Downstream

Capabilities: Accounting Operations Platform



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Business Benefits KEY COMPONENT: TECHNOLOGY

Compliance Management Stronger controls and increased awareness of of your risk and compliance objectives				
Audit Readiness	Reduced Risk		Risk Adjusted	
Continuous audit-readiness	Reduced compliance risk		Risk-adjusted business decisions	
Clear Visibility		Agility and Scalability		
Clear visibility into control ownership and responsibility, for		Agility to meet changing business environments /		
better accountability		compliance regulations		
Standardized	Centralized		Real-time Visibility	
Standardized control execution	Centralized collaboration		Visibility into control execution and status	

Automating PBC Effort

Controls documentation capture in real time throughout the year automating PBC effort



Breaking Boundaries in Accounting

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Poll Question 4:

Are you interested in learning more about any of the below?

Yes, FloQast Yes, IMA No, Not at this time



Poll Question 4 Results: (Placeholder)



Questions and Answers

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Thank you!

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